

CA No. Applied for
Complaint No. 430/2025

In the matter of:

Arun KumarComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Harshit Bhasin, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 10th March, 2026

Date of Order: 18th March, 2026

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. The present complaint is filed by Mr. Arun Kumar against BSES-YPL, Karawal Nagar.
2. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007854596 at premises no. D-17, Kh. No. 902/1, D-BLK, G.F, Gali No. 6, Bhagirathi Vihar, Delhi-110094. It is also his case that OP rejected his application for new connection on the grounds of "DPCC required".

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CGRF (BYPL)

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The complainant also stated that all the formalities has been completed as required by the respondent and he is ready to file the affidavit for use of small shop.

3. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new Non-domestic electricity connection at premises no. D-17, Kh. No. 902/1, D-BLK, G.F, Gali No. 6, Bhagirathi Vihar, Delhi-110094 vide request no. 8007854596.

Reply further submitted that the complainant is operating a sewing workshop in the applied premises; he is required to provide a DPCC certificate as the sewing workshop which is commercial work is in the White Category according to DPCC.

Reply further stated that the property documents which were provided by the complainant at the time of applying are not complete.

It is further submitted that during the site visit, it was found through Mr. Himanshu, who was present at site, that this applied premises currently involved in a court dispute currently pending in the SDM Court.

4. The complainant did not file rejoinder. The complainant during the hearing filed DPCC certificate, MSME Registration Certificate and Property documents and O.P sought time for verifying the same. OP via their mail dated 10.03.2026, submitted that as per the DPCC website, the DPCC filed by the complainant is ACTIVE.

5. Arguments of both the parties are heard.

6. From the narration of facts and material placed before us we find that the application of the complainant for new electricity connection was rejected by OP on the grounds of requirement of DPCC certificate and legal dispute details required which is currently pending in SDM Court.

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7. The complainant has filed DPCC certificate before the Forum and no record has been placed before the Forum with regard to the legal dispute pending in SDM court. Therefore, in absence of the complete details we cannot deny connection to the complainant.
8. Based upon the documents placed on record by the complainant, we find that all the requisite deficiencies raised by OP have been duly redressed by the complainant. Thus, the objection of OP for release of new electricity connection is not sustainable; therefore, we don't find any hurdle in releasing the new electricity connection as applied for by the complainant.

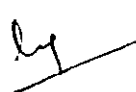
ORDER


The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007854596 at premises no. D-17, Kh. No. 902/1, D-BLK, G.F, Gali No. 6, Bhagirathi Vihar, Delhi-110094 after completion of other commercial formalities as per DERC Regulations 2017.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.


Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN) 18/3/26
MEMBER (TECH.)


(P.K. SINGH) 18/3/26
CHAIRMAN

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CGRF (BYPL)